



Small Town Politics (STP) Merchant FAQ's

Please remember all pricing is USD and if your order is international, the pricing will be adjusted to your country dollar. You will receive an email with tracking information once the order has shipped.

1. Where is my order?

All purchased will ship within 1-3 days unless its custom made or personalizes, you will need to add a few additional days.

2. What if my order is received wrong, damaged, or missing something?

Contact us right away by email at: smalltownpoliticsusa@gmail.com and send us a photo of your received package. We will contact the shipping agency to review your complaint. We will contact you within 24-72 hours to discuss reshipment procedure once your claim has been approved.

3. Who's delivering the order?

All packages are shipped either USPS or UPS depending on what you are ordering and where its shipping. Most orders will ship USPS as we love our local post office and thank our mailman/mailwomen for taking great care of our packages/mail.

4. Do we offer returns?

We do not accept returns on custom or personalized orders.

5. Do we ship international?

Yes, we do. Contact us for more information.

6. Does the author really sign the STP book?

Yes, she does, and we ask that these books do not get resold unless permission is asked for a charity auction.

7. Do we charge a processing fee for credit cards?

Currently we do not but if anything changes, we will update our FAQ's and give 30-day notice.

8. Do you still have additional questions?

Call us at 845.821.8633 or email us at smalltownpoliticsusa@gmail.com

Note, Due to material and color supply shortage, we are doing our best to make sure you receive exact color or material on your order. If you are not satisfied, with your purchase contact us directly.

Speak UP & Believe in YOU...